

Green Initiative FAQs

Does Hilton Atlanta have a recycling program?

Yes. We recycle all cardboard products used in the hotel. This includes boxes, cartons, crates, to-go cartons, etc. All used cardboard products is placed on the back dock in a mass storage bin and transported to a recycling center.

Is there a linen/towel reuse option that is communicated to guests?

Yes. The "Recycling Card" indicates that the bedding linens will be cleaned every 3 days and at checkout, but allows the guest to opt for daily change by indicating their desire for this service by placing the "Recycling Card" on the pillow. The guest places the recycling card on the pillow, and as the card instructs, the guest's wishes must be followed and the linens changed.

Do guests have easy access to public transportation or shuttle services?

Yes. We are one block from the MARTA station. Marta is the Metropolitan Atlanta Rapid Transit Authority. We also are in close proximity to rental car agencies that offer hybrid rental vehicles.

Are lights and air conditioning turned off when rooms are not in use? If so, how do you ensure this?

It is hotel policy that all meeting room lights are turned off when not in use. This is ensured by the Hilton Atlanta hotel team taking initiative to ensure lights are off in meeting rooms not in use.

Are there bulk dispensers or reusable containers for beverages, food and condiments?

Yes. In our Main Kitchen, Pastry Kitchen, and Employee Cafeteria, Hilton Atlanta provides bulk dispensers and reusable containers for beverages, food and condiments.

Are there reusable serving utensils, napkins and tablecloths when food and beverages are served?

Yes. In each of our dining outlets, linen napkins, silverware and tablecloths are used when food and beverages are served. During each of our meetings and conference dinners and banquets, reusable items are also used.

Does Hilton Atlanta have an energy efficiency program?

Yes. Our energy efficiency program consists of Hilton Atlanta using energy efficient light bulbs throughout the building. The lighting provides bright, warm light but uses about 75% less energy than standard lighting, produce 75 percent less heat, and lasts up to 10 times longer.

Do you have a water conservation program?

Yes. The "Recycling Card" indicates that the bedding linens will be cleaned every 3 days and at checkout, but allows the guest to opt for daily change by indicating their desire for this service by placing the "Recycling Card" on the pillow. This conserves water because the linens are not being washed everyday.

Does your hotel provide guests with paperless check-in & check-out?

Yes. We have a self-serve kiosk located in the main lobby for check-in and check-out.

Does your hotel use recycled or recyclable products? Please describe.

Yes. We use recycled paper products, eco-smart coffee cups in meetings and recycled to-go boxes.

Do you provide training to your employees on these green initiatives? Please describe.

Yes. The each hotel department is trained and informed about the hotel's green initiatives and each team member is encouraged to communicate with the hotel's operation team to find new ways to conserve energy in throughout the hotel.